

Values Based Decision-Making

Programme

Aim: This one-day workshop on values-based decision-making gives leaders and decision-makers the tools to identify risk and apply a values-based approach to decision-making. It will enable you to make decisions based on values, not beliefs, so enabling sound judgement to achieve the best outcome.

Objectives: At the end of the programme you will be able to: -

- Articulate the benefits of values-based decision making to your organisation
- Apply a values based decision-making model to situations involving risk, resulting in sound rationale and defensible decision-making from legal, grievance or complaint-based issues or litigation
- Apply a values-based approach to moral dilemmas resulting in being able to make the right decision; thereby doing the right thing rather than simply doing the thing right
- Explain the need to develop common values or principles when working across partnerships or on cross-company projects to ensure a cohesive response to values-based decisions across multiple companies with differing mission statements, values or organisational cultures
- Plan for the implementation of a values based decision-making approach

Methods: This will be a programme that will be delivered via a mixture of activities ranging from presentations, interactive exercises, discussion of ideas and approaches by participants to action learning. You will leave the programme with an action plan and a set of tools and techniques to support it.

Times: Starting at 09:30 and finishing at 16:30

Facilitator: Wesley Trickey

Programme

09:00 Arrival, Coffee & Networking

09:30 Opening of Event

Discussion and Case Studies around:

- Doing the right thing, or doing the thing right?

09:45 Introductions and Welcome

Discussion around:

- Importance of Effective Decision-Making
- Getting everything aligned around your culture and values
- Decision-Making Methodologies

What the research evidence tells us

- Competing Values: Our Own Values vs. Organisational Values vs. Working Across Multiple Organisations
- The changing face of the brand image, social responsibility & changing demographics of customers, staff & the public
- The costs of poor or bad decision-making
- How values based decision-making can help

11.30 Coffee & Networking

11.45 Case Study - Effective Decision-Making in a High Risk Environment

13:00 Lunch

13:45 Interactive Group Exercises

- Our Values
- Training for Managers

Working tea break during the above session

- Planning for the adoption of values based decision-making
- Action points to take away

16:00 Reflections on the day

16:30 Close